

New Managed Disability Provider

The Hartford is the provider for the Managed Disability program effective January 1, 2020. Here is an overview how the program works.

Your most important asset is your ability to earn a living. A disabling illness or injury can prevent you from working and make it hard to pay your expenses. The Exchange provides to you an income protection plan called Managed Disability. Income protection/replacement consists of salary continuation (commonly known as sick leave) for which all regular part time and regular full-time associates are eligible. In addition, regular full time associates enrolled in our Disability Income Program (DIP) may also qualify for short and long-term disability benefits.

How Managed Disability Works

When regular full time and regular part time associates expect to be out of work for more than **five (5) calendar days**, you must contact the Hartford as described below. If you work in the United States including Alaska and Puerto Rico call The Hartford or if you live overseas fax in a claim form. The Hartford will begin monitoring your absence, check eligibility for sick leave and coordinate with your doctor and HR on your return to work date.

	The Hartford
United States Phone #	800-644-2386
United States Fax # for documents	833-357-5151
Overseas Phone Number	International code plus US phone #
Overseas Fax Number for documents	International code plus US fax #
Mailing address send claim documents	The Hartford PO Box 14869 Lexington, KY 40512